



You should have recently received a letter from Anthem letting you know that your pharmacy benefits will be powered by IngenioRx beginning July 1, 2019. We're excited about all the opportunities IngenioRx brings, but most of all, we want to make sure you can continue to get your prescriptions without missing a beat.

One of the most important steps you can take to make sure you are ready for the transition is to **make sure any pharmacy you use has your most recent Anthem ID card information on file**. This will help to ensure that they have the information they need to quickly and accurately process your prescriptions.

Not sure if you are using your most recent card?

Your ID card has an "Issue Date" on the back corner. As long as your issue date is September 2018 or later, you have your most recent card.

What should I do if I don't have my most recent card?

First, you can download a digital copy of your ID Card at anthem.com or on the Anthem Anywhere mobile app. You can even use the digital ID card straight from your smartphone at the pharmacy counter.

Second, you can order a new ID card anytime by requesting one online or giving us a call. Just login to anthem.com and click on **Request ID Card** to order a new one. Or call the Member Services number on the back of the ID card you do have. A new ID card will be mailed to your home in about five business days.

Finally, you can also bring a copy of this letter to your pharmacy and share it with your pharmacist. Please ask them to update your record with the information below:

RXBIN: 020099
RXPCN: WG

If you have any questions, please call the Pharmacy Member Services number on your ID Card.

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IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of the health plan.

